sylogist™ mission

Modernizing Diocesan *Financial Management* with SylogistMission

How the Diocese of Biloxi Improved Efficiency and Strengthened Stewardship Using SylogistMission ERP

The Challenge:

The Diocese recognized that continued reliance on outdated systems limited efficiency and risked financial accuracy. A unified, cloud-based financial management solution became essential for long-term sustainability.

- Manual processes
- Fragmented workflows
- Limited automation
- Time-consuming reconciliation
- Difficulty managing investment, trust, payroll, and fund accounting at scale
- Difficulty consolidating multi-entity reporting

The Solution:

Biloxi moved from their locally hosted Sylogist system to the cloud-based SylogistMission ERP platform, powered by Microsoft Dynamics 365 Business Central. This delivered secure, modern financial tools designed specifically for diocesan operations.

- Fund accounting
- Budgeting & grants
- Payroll & HR integration
- Investment & trust management
- Deposit & loan administration
- Donor & parish management

These capabilities strengthen transparency, reduce manual work, and improve collaboration across ministries.

A Modern ERP for Complex Diocesan Operations

The Catholic Diocese of Biloxi supports parishes, schools, and ministries across Southern Mississippi. With financial responsibilities spanning dozens of entities and thousands of transactions, the Diocese needed modern systems that could deliver better transparency, automation, and operational consistency.

> **"For nearly 20 years, Biloxi has partneredwith Sylogist. Transitioning to cloud-based SylogistMission ERP was a major step forward in modernization."**
>
> **— Tammy Dilorenzo, CFO**

Specialized Support for a Smooth ERP Transition

After initial migration, CFO Tammy Dilorenzo identified issues with investment allocations and workflow gaps. Sylogist immediately escalated support by involving diocesan subject-matter experts.

A Professional Services Manager and Consultant were sent onsite for 2.5 days to:

- **Resolve allocation issues**
- **Train staff on cloud workflows**
- **Evaluate processes and recommend improvements**
- **Strengthen support channels**

Measurable Results for Diocese of Biloxi

After initial migration, CFO Tammy Dilorenzo identified issues with investment allocations and workflow gaps. Sylogist immediately escalated support by involving diocesan subject-matter experts.

A Professional Services Manager and Consultant were sent onsite for 2.5 days to:

- **90% of issues resolved onsite**
- **Remaining items completed within two weeks**
- **Improved financial accuracy and allocation handling**
- **Stronger internal understanding of cloud processes**
- **Enhanced escalation protocol for faster issue resolution**

90%

of issues resolved onsite



A Lasting Impact

The Diocese of Biloxi now benefits from:

- **Greater financial accuracy**
- **Modern, stable cloud workflows**
- **Increased staff confidence**
- **More efficient operational stewardship**

"We're not just managing numbers — we're supporting ministries that change lives. SylogistMission ERP helps make that possible."

By sharing their experience, Biloxi helped shape improvements in Sylogist's implementation and support model—benefiting dioceses across North America.